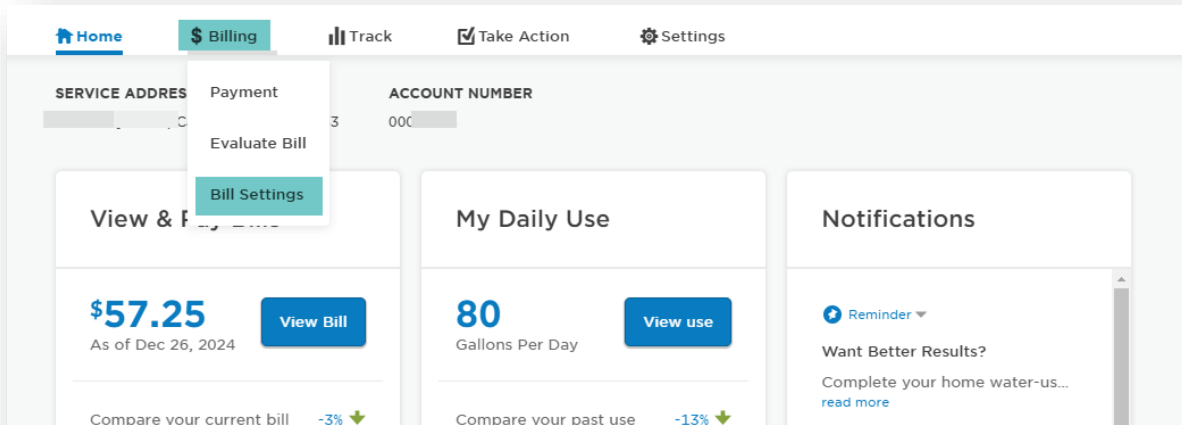
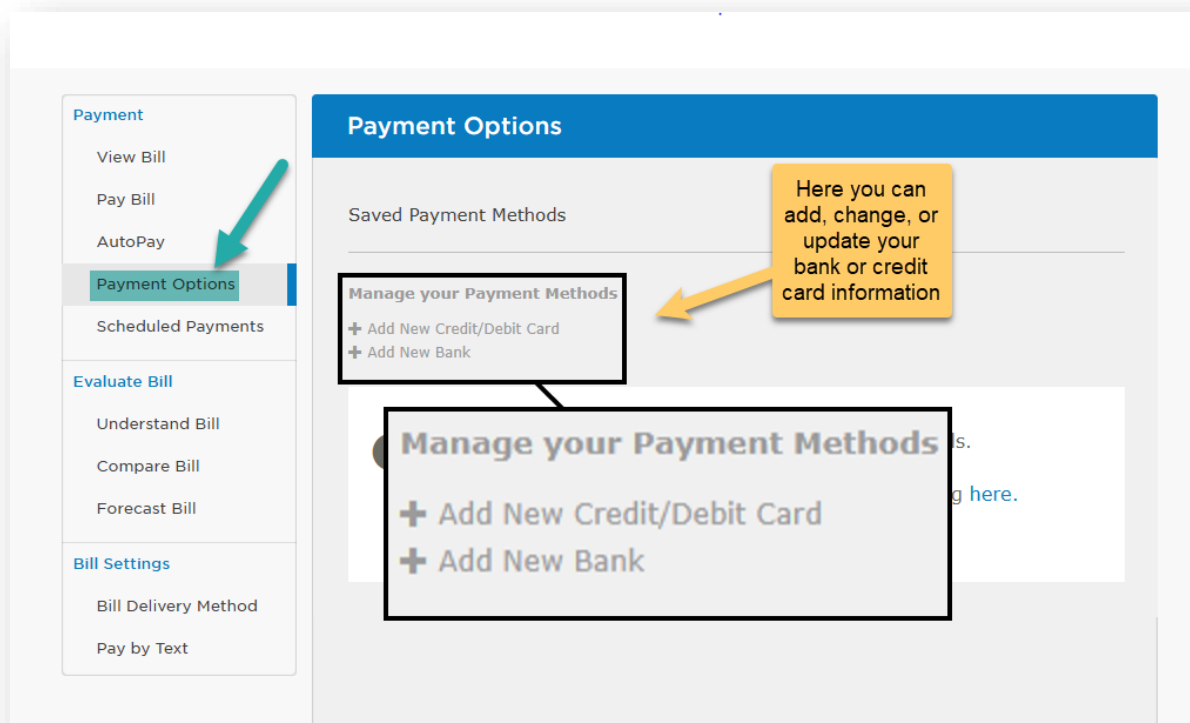


How to Update Payment Methods:

On the Home Page: Under the Billing dropdown click Bill Settings



On the menu click on Payment Options



If you are adding, changing, or updating your credit card information fill out the information on the screen and then hit save at the bottom.

The screenshot shows the 'Payment Options' section of a web interface. On the left is a navigation menu with categories: 'Payment' (View Bill, Pay Bill, AutoPay, Payment Options, Scheduled Payments), 'Evaluate Bill' (Understand Bill, Compare Bill, Forecast Bill), and 'Bill Settings' (Bill Delivery Method, Pay by Text). The 'Payment Options' section has a blue header and contains a 'Return to previous page in this tab' link, a 'New Credit/Debit Card' heading, and instructions to fill out fields and click 'Save'. It lists required fields: 'Credit/Debit Card Number *' (with a 'Card Number' input field), 'Expiration Date' (with 'Month *' and 'Year *' dropdowns, currently set to 'December' and '2024'), and 'Billing Name *'. A blue arrow labeled 'Add Credit Card' points to the 'Card Number' field. Logos for VISA, MasterCard, American Express, and Discover are shown above the input fields.

If you are adding, changing, or updating your bank account information then fill out the information on the screen and then hit save at the bottom.

The screenshot shows the 'Payment Options' section of a web interface, specifically for adding a bank account. The left navigation menu is identical to the previous screenshot. The 'Payment Options' section has a blue header and contains a 'Return to previous page in this tab' link, a 'New Bank' heading, and instructions to fill out fields and click 'Save'. It lists required fields: 'Bank Name *' (with a 'Bank Name' input field), 'Bank Routing/ Transit *' (with a 'Routing Number' input field), 'Bank Account Number *' (with an 'Account Number' input field), 'Confirm Bank Account Number *' (with a 'Confirm Account Number' input field), and 'Account Type *' (with a 'Select One' dropdown menu). A teal arrow labeled 'Enter Bank Information' points to the 'Bank Name' field. The top of the page shows the address '158 Crazy Horse Trail, Canyon Lake TX /8155' and the ID '00025079'.